

From: Kevin O'Neill
To: Microsoft ATR
Date: 1/27/02 10:03am
Subject: Microsoft Settlement

Greetings,

I say don't let up on them. A large part of their success is based on unfair practices. As a consultant, they have made my life difficult over the years by making it harder or even impossible to install competitor's software.

They have been devious at the cost to the user. Favoritism is unfair to the little guy.

Regards,
Kevin O'Neill
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